

# PIXIE PLAY CLUB

## Terms and Conditions

*Last Updated: 23 September 2026*

Welcome to Pixie Play Club ("the Club", "we", "us" or "our") website and web application dashboard (together, the "Platforms", and each a "Platform"). The Club operates as PIXIE PLAY CLUB LLP. The Platforms are provided as an informational portal for parents, legal guardians and authorised caretakers ("you"). By accessing or using either Platform, you agree to be bound by these Terms and Conditions ("Terms").

### 1. Informational Purpose Only

The Platforms function as a central informational resource. They are designed to display promotional updates, general announcements, holiday timetables, and official programme terms. The Platforms themselves do not process payments, host user accounts, or directly collect or store personal data relating to parents or children.

The Platforms may contain a link or QR code directing you to a separate registration form hosted by a third-party provider (currently Cognito Forms). Section 5 below explains how that registration process, and the personal data collected through it, is handled.

### 2. Intellectual Property Rights

All content published on the Platforms — including but not limited to text, graphics, logos, schedules, promotional designs, and underlying code — is the exclusive intellectual property of the Club. Unauthorised distribution, reproduction, or commercial exploitation of this material is strictly prohibited.

### 3. Accuracy of Schedules & Announcements

While the Club strives to keep all announcements, holiday timetables, and promotional details up to date, schedules and operating hours are subject to change. The Club reserves the right to modify timelines or cancel specific events, at its discretion and without prior notice, and will where reasonably practicable communicate material changes to affected parents.

### 4. Acceptable Use

You agree to use the Platforms only for legitimate informational browsing. You must not attempt to compromise the security of either Platform, reverse-engineer the underlying codebase, introduce malicious files or code, or use automated systems (including bots or scrapers) to extract or harvest data or schedules from the Platforms.

### 5. Registration and Personal Data

Registration for the Club's programmes is completed through a separate online form hosted by Cognito Forms, accessed via a link or QR code on the Platforms. The registration form is operated by Cognito Forms as the Club's third-party service provider and is not itself part of either Platform.

By submitting the registration form, you consent to the Club collecting, using and disclosing the personal data you (and, where applicable, your child) provide, for the purposes of programme administration, safety and the other purposes described in the Club's Data Protection Notice.

The Club's collection, use, disclosure and protection of personal data — including personal data collected through the registration form, the Platforms, or otherwise in connection with the Club's programmes — is governed by the Club's Data Protection Notice, which is incorporated into and forms part of these Terms. The Data Protection Notice is available on request from the Club's Data Protection Officer and describes, among other things, the Club's use of third-party service providers (including Cognito Forms, Supabase and Cloudflare), overseas data transfers, and your rights to access, correct or withdraw consent regarding your personal data.

Your use of the Cognito Forms registration platform is also subject to Cognito Forms' own terms of service and privacy practices, over which the Club does not have control. We encourage you to review these before submitting the registration form.

The Club does not request online-banking passwords, card PINs, or other banking login credentials through the Platforms or the registration form. Programme payments are handled separately, as described at the point of registration.

## **6. Limitation of Liability**

The Platforms are provided on an "as-is" and "as-available" basis. To the maximum extent permitted by law, the Club makes no warranty regarding continuous uptime, freedom from errors, or uninterrupted availability of either Platform, and the Club will not be liable for any loss arising from reliance on historical or cached schedule information displayed on the Platforms.

Nothing in these Terms excludes or limits the Club's liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or any other liability that cannot lawfully be excluded or limited under Singapore law.

## **7. Governing Law and Jurisdiction**

These Terms are governed by and construed in accordance with the laws of the Republic of Singapore. You and the Club submit to the non-exclusive jurisdiction of the courts of Singapore in respect of any dispute arising out of or in connection with these Terms.

## **8. Changes to These Terms**

The Club reserves the right to revise these Terms to reflect operational changes or updated facility guidelines. The "Last Updated" date at the top of these Terms will be revised accordingly. Continued use of either Platform following any such update constitutes acceptance of the revised Terms.

## **9. Contact Us**

For questions about these Terms, please contact the Club. For questions about how your personal data is collected, used or protected, or to make an access, correction or consent-withdrawal request, please contact the Club's Data Protection Officer:

- Data Protection Officer: Elisa Tan
- Email: [elisa.tan@pixieplayclub.com.sg](mailto:elisa.tan@pixieplayclub.com.sg)

## **10. Severability**

If any provision of these Terms is held to be invalid or unenforceable under Singapore law, that provision will be severed, and the remaining provisions will continue in full force and effect.

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*This document is a template drafted for informational purposes and does not constitute legal advice.*